

**Figure A1: Total California Local Telephone Lines, Based on CPUC Data Request Responses, 1996-2001\*+~**

	1996	1997	1998	1999	2000	2001*
ILEC Residential Lines	10,180,127	10,614,222	14,096,203	14,478,576	14,520,618	14,419,067
CLEC Residential Lines	0	0	0	59,078	240,875	331,357
Total Residential Lines	10,180,127	10,614,222	14,096,203	14,537,654	14,761,493	14,750,424
ILEC Business Lines	6,181,738	6,839,405	8,615,933	8,893,368	9,082,086	8,994,551
CLEC Business Lines	0	22,945	41,878	240,997	403,577	534,051
Total Business Lines	6,181,738	6,862,350	8,657,811	9,134,365	9,485,663	9,528,602
ILEC Other Lines	215,205	225,325	289,628	271,972	244,562	228,046
CLEC Other Lines	7,078	33,126	67,178	155,614	249,498	295,513
Total Other Lines	222,283	258,451	356,806	427,586	494,060	523,559
<i>Total CLEC Lines</i>	<i>7,078</i>	<i>56,071</i>	<i>109,056</i>	<i>455,689</i>	<i>893,950</i>	<i>1,160,921</i>
<i>Total ILEC Lines</i>	<i>16,577,070</i>	<i>17,678,952</i>	<i>23,001,764</i>	<i>23,643,916</i>	<i>23,847,266</i>	<i>23,641,664</i>
<b>Grand Total Lines Statewide</b>	<b>16,584,148</b>	<b>17,735,023</b>	<b>23,110,820</b>	<b>24,099,605</b>	<b>24,741,216</b>	<b>24,802,585</b>
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<i>Total CLEC Lines as a % of Total Lines Statewide</i>	<i>0.0%</i>	<i>0.3%</i>	<i>0.5%</i>	<i>1.9%</i>	<i>3.6%</i>	<i>4.7%</i>
<i>Total ILEC Lines as a % of Total Lines Statewide</i>	<i>100.0%</i>	<i>99.7%</i>	<i>99.5%</i>	<i>98.1%</i>	<i>96.4%</i>	<i>95.3%</i>

Notes

\* Reflects data for the year ending 1996 through June 30, 2001.

+ Three CLECs and one ILEC did not report complete data for all or a portion of 1996, 1997, and 1998.

~ The CPUC data above slightly differs from the FCC data in Figure 3.1 of Chapter 3 and Figure A6 of this appendix due to disparities with which carriers reported data.

**Figure A2: Residential and Business Lines as a Percentage of Total Lines, Based on CPUC Data Request Responses, 1996-2001\*+~**

	1996	1997	1998	1999	2000	2001*
CLEC Res. Lines as a % of Total Lines	0.0%	0.0%	0.0%	0.2%	1.0%	1.3%
CLEC Bus. Lines as a % of Total Lines	0.0%	0.1%	0.2%	1.0%	1.6%	2.2%
CLEC Other Lines as a % of Total Lines	0.0%	0.2%	0.3%	0.6%	1.0%	1.2%
<i>Total CLEC Lines as a % of Total Lines Statewide</i>	<i>0.0%</i>	<i>0.3%</i>	<i>0.5%</i>	<i>1.9%</i>	<i>3.6%</i>	<i>4.7%</i>
ILEC Res. Lines as a % of Total Lines	61.4%	59.8%	61.0%	60.1%	58.7%	58.1%
ILEC Bus. Lines as a % of Total Lines	37.3%	38.6%	37.3%	36.9%	36.7%	36.3%
ILEC Other Lines as a % of Total Lines	1.3%	1.3%	1.3%	1.1%	1.0%	0.9%
<i>Total ILEC Lines as a % of Total Lines Statewide</i>	<i>100.0%</i>	<i>99.7%</i>	<i>99.5%</i>	<i>98.1%</i>	<i>96.4%</i>	<i>95.3%</i>

Notes

\* Reflects data for the year ending 1996 through June 30, 2001.

+ Three CLECs and one ILEC did not report complete data for all or a portion of 1996, 1997, and 1998.

~ The CPUC data above slightly differs from the FCC data in Figure 3.1 of Chapter 3 and Figure A6 of this appendix due to disparities with which carriers reported data.

**Figure A3: California Local Telephone Lines By Customer Segment, Based on CPUC Data Request Responses, 1996-2001\*+~**

	Residential Lines					
	1996	1997	1998	1999	2000	2001*
ILEC Residential Lines	10,180,127	10,614,222	14,096,203	14,478,576	14,520,618	14,419,067
CLEC Residential Lines	0	0	0	59,078	240,875	331,357
Total Residential Lines	10,180,127	10,614,222	14,096,203	14,537,654	14,761,493	14,750,424
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ILEC Res. Lines as a % of Total Res. Lines	100.0%	100.0%	100.0%	99.6%	98.4%	97.8%
CLEC Res. Lines as a % of Total Res. Lines	0.0%	0.0%	0.0%	0.4%	1.6%	2.2%

	Business Lines					
	1996	1997	1998	1999	2000	2001*
ILEC Business Lines	6,181,738	6,839,405	8,615,933	8,893,368	9,082,086	8,994,551
CLEC Business Lines	0	22,945	41,878	240,997	403,577	534,051
Total Business Lines	6,181,738	6,862,350	8,657,811	9,134,365	9,485,663	9,528,602
<hr/>						
ILEC Bus. Lines as a % of Total Bus. Lines	100.0%	99.7%	99.5%	97.4%	95.7%	94.4%
CLEC Bus. Lines as a % of Total Bus. Lines	0.0%	0.3%	0.5%	2.6%	4.3%	5.6%

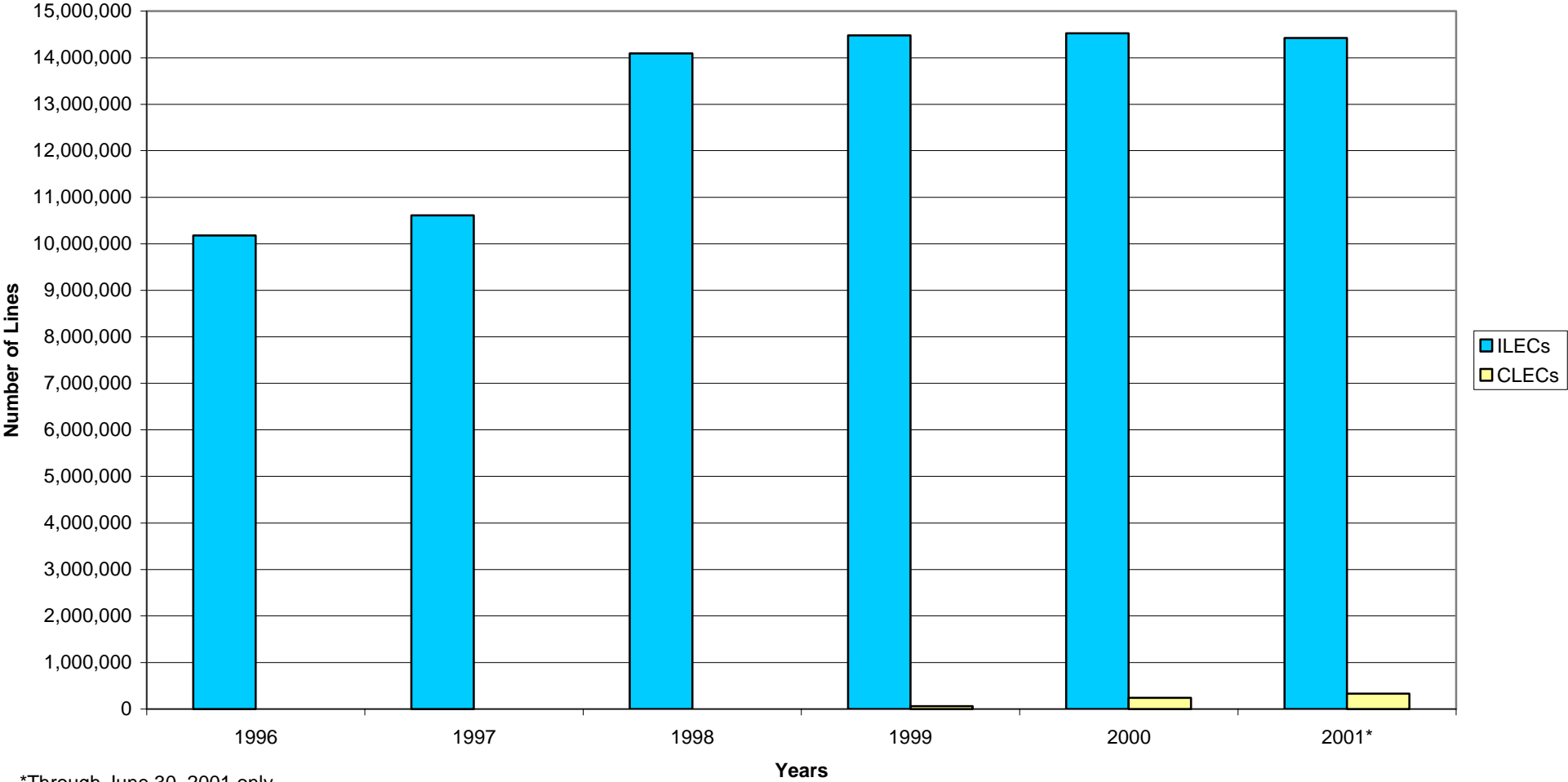
Notes:

\* Reflects data for the year ending 1996 through June 30, 2001.

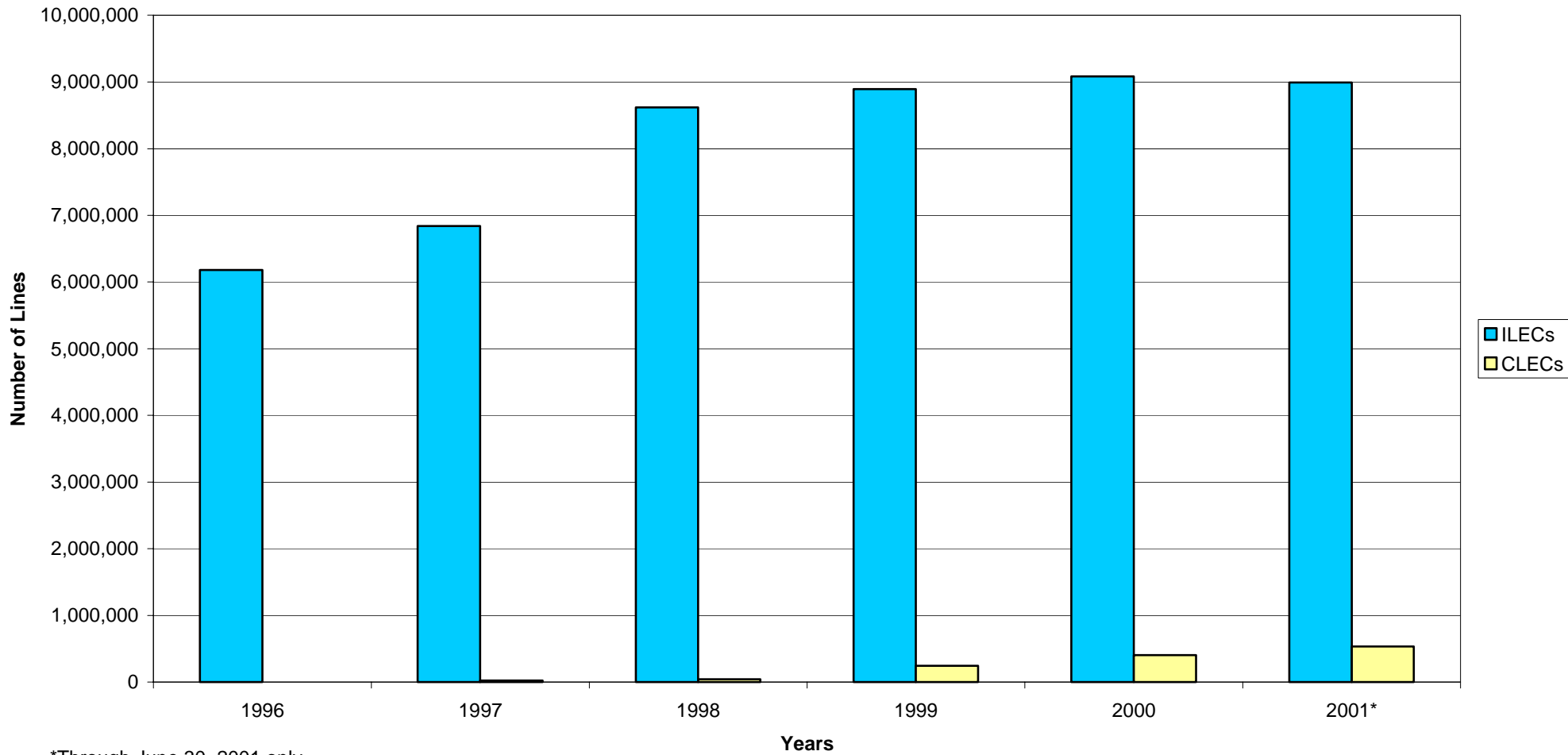
+ Three CLECs and one ILEC did not report complete data for all or a portion of 1996, 1997, and 1998.

~The CPUC asked carriers to differentiate "other" lines from residential and business lines. Other lines include items such as private lines. Other lines are not presented on this chart, but are included on Figure A1 of this appendix.

**Figure A4: Residential Local Telephone Lines in California, Based on CPUC Data Request Responses, 1996-2001**



**Figure A5: Business Local Telephone Lines By Carrier Group, Based on CPUC Data Request Responses, 1996-2001\***



\*Through June 30, 2001 only

**Figure A6: Total California Local Telephone Lines by Customer Segment, Based on FCC Data, 1999-2000\***

	December 31, 1999				December 31, 2000		
	Residential & Small Business Lines	Med. & Large Business Lines~	Total Lines		Residential & Small Business Lines	Med. & Large Business Lines~	Total Lines
Reporting ILECs	18,943,897	4,224,363	23,168,260		19,007,932	4,459,110	23,467,042
Reporting CLECs	387,478	452,218	839,696		711,821	780,764	1,492,585
Grand Total	19,331,375	4,676,581	24,007,956		19,719,753	5,239,874	24,959,627
ILEC %	98.0%	90.3%	96.5%		96.4%	85.1%	94.0%
CLEC %	2.0%	9.7%	3.5%		3.6%	14.9%	6.0%

Notes:

\* Source: FCC Form 477 Data for the periods ending December 31, 1999 and December 31, 2000. Completion of FCC Form 477 is only mandatory for carriers with 10,000 or more lines.

~ Includes medium and large business customers as well as institutional and government customers

**Figure A7: Residential Local Toll Subscribers in California, Based on CPUC Data Request Responses, 1996-2001\***

	Residential Local Toll Subscribers					
	1996	1997	1998	1999	2000	2001
ILEC Residential Local Toll Subscribers	ISD	ISD	ISD	10,379,126	9,486,432	9,057,367
CLEC /IXC Residential Local Toll Subscribers	163,684	770,531	1,042,251	2,482,423	3,049,058	2,847,971
Total Residential Local Toll Subscribers	ISD	ISD	ISD	12,861,549	12,535,490	11,905,338
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<i>ILEC Res. Local Toll Subscribers as % of Total Residential Local Toll Subscribers</i>	ISD	ISD	ISD	80.7%	75.7%	76.1%
<i>CLEC/IXC Res. Local Toll Subscribers as % of Total Residential Local Toll Subscribers</i>	ISD	ISD	ISD	19.3%	24.3%	23.9%

Notes:

\* Data from 1996 through June 30, 2001.

ISD = Insufficient Data filed by carriers. 3 ILECs failed to provide local toll subscribership data for all or a part of 1996 to 2000. Also, 1 CLEC/IXC provided residential but not business toll subscribership data. Moreover, 2 CLECs/IXCs didn't report data for all or a portion of the entire period from 1996 to 2001.

# **APPENDIX B: Total Intrastate Revenues in California**

(Source: CPUC Data Request, July 2001)

## **ILEC Revenues**

SERVICE	1996	1997	1998	1999	2000	2001+
<b>Local Residential<sup>7</sup></b>						
TOTAL	\$1,957,979,913	\$2,041,802,850	\$2,208,111,174	\$3,125,905,424	\$3,250,977,021	\$1,612,700,794
<b>Local Business<sup>7</sup></b>						
TOTAL	\$1,837,512,455	\$1,909,973,265	\$1,924,385,573	\$2,543,467,416	\$2,554,850,415	\$1,242,155,628
<b>IntraLATA Toll Residential<sup>8</sup></b>						
TOTAL	\$731,040,829	\$719,215,424	\$975,296,240	\$864,125,885	\$766,306,362	\$348,611,355
<b>IntraLATA Toll Business<sup>8</sup></b>						
TOTAL	\$478,122,740	\$477,786,019	\$628,164,249	\$565,431,735	\$493,988,643	\$237,368,297
<b>InterLATA Toll Residential<sup>9</sup></b>						
TOTAL	\$0	\$0	\$0	\$0	\$0	\$0
<b>Business InterLATA Toll<sup>9</sup></b>						
TOTAL	\$0	\$0	\$0	\$0	\$0	\$0
<b>Access</b>						
TOTAL	\$754,889,559	\$867,801,518	\$1,017,033,167	\$1,036,334,531	\$1,076,970,350	\$550,386,794
<b>UNE<sup>10</sup></b>						
TOTAL	\$0	\$1,108,913	\$10,209,221	\$50,038,733	\$114,775,518	\$97,269,556
<b>Other<sup>11</sup></b>						
TOTAL	\$727,790,227	\$744,325,627	\$1,183,572,741	\$1,572,047,770	\$2,487,473,696	\$1,202,969,834
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<b>Total Operating Revenues<sup>12</sup></b>	<b>\$6,487,335,723</b>	<b>\$6,762,013,616</b>	<b>\$7,946,772,365</b>	<b>\$9,757,351,493</b>	<b>\$10,745,342,004</b>	<b>\$5,291,462,259</b>